National Hand Hygiene NHS Campaign

Compliance with Hand Hygiene - Audit Report

It takes just 15 seconds to clean your hands.

Hand hygiene is vitally important in the prevention and control of healthcare associated infections. Please visit www.washyourhandsofthem.com for more information.

Germs. Wash your hands of them.

Germs. Wash your hands of them

Prepared for the Scottish Government Health Directorate HAI Task Force by Health Protection Scotland
Acknowledgements

This report would not have been completed within schedule without the cooperation and support of:

- Local Health Board Co-ordinators and other staff within NHS boards who participated in national hand hygiene audits.
- The project team and others within Health Protection Scotland (HPS).
- Scottish Government Health Directorate (SGHD) Healthcare Associated Infection (HAI) Policy Unit

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First published March 2012

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For further information go to:
http://www.washyourhandsofthem.com
http://www.scotland.gov.uk/Topics/Health/NHS-Scotland/19529/2005

Acronyms
AHP (Allied Health Professional), HAI (Healthcare Associated Infection), HPS (Health Protection Scotland), SGHD (Scottish Government Health Directorate), WHO (World Health Organization).
1. Executive Summary

“Hand hygiene is the entrance door to better infection control and safer patient care”

This is the 18th bi-monthly report on hand hygiene compliance across NHSScotland prepared for the Scottish Government Health Directorate (SGHD) Healthcare Associated Infection (HAI) Task Force. It forms part of the zero tolerance approach to non compliance with hand hygiene launched by the Cabinet Secretary for Health and Wellbeing on 26 January 2009. The report presents graphical data from Scotland’s fourteen territorial NHS boards along with two special NHS boards (Scottish Ambulance Service and NHS National Waiting Times Centre Board, Golden Jubilee National Hospital).

Please refer to the main report published in May 2009 for a full description of the methodology and limitations associated with this report. The report is available at:

http://www.hps.scot.nhs.uk/haic/ic/nationalhandhygienecampaign.aspx

This 18th bi-monthly report, as with previous National Hand Hygiene Audit Reports, describes occasions when NHS staff have taken the opportunity to carry out hand hygiene at the points in delivering clinical care as described in the World Health Organization (WHO) published guidance on ‘Your 5 moments for hand hygiene’. It is not the aim of this national report to describe any other aspects of hand hygiene performance outwith compliance with opportunities, for example the use of correct hand hygiene technique. Compliance with taking the opportunity for hand hygiene across NHSScotland is 95% in this 18th bi-monthly report.

NHS Boards submit the results of their hand hygiene compliance audits to Health Protection Scotland (HPS) following mandatory bi-monthly audit periods. Results for the 15th, 16th, 17th and 18th bi-monthly audit periods are summarised below.

Table 1: Summary of Results

<table>
<thead>
<tr>
<th></th>
<th>15th Bi-monthly Audit Period (%)</th>
<th>16th Bi-monthly Audit Period (%)</th>
<th>17th Bi-monthly Audit Period (%)</th>
<th>18th Bi-monthly Audit Period (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Mean % plus confidence intervals</td>
<td>Mean % plus confidence intervals</td>
<td>Mean % plus confidence intervals</td>
<td>Mean % plus confidence intervals</td>
</tr>
<tr>
<td>National Compliance</td>
<td>95% (94% to 96%)</td>
<td>95% (94% to 96%)</td>
<td>95% (94% to 96%)</td>
<td>95% (94% to 96%)</td>
</tr>
<tr>
<td>Nurse</td>
<td>95% (94% to 96%)</td>
<td>96% (95% to 97%)</td>
<td>97% (96% to 98%)</td>
<td>96% (95% to 97%)</td>
</tr>
<tr>
<td>Medical</td>
<td>88% (83% to 93%)</td>
<td>89% (86% to 92%)</td>
<td>88% (84% to 92%)</td>
<td>89% (85% to 93%)</td>
</tr>
<tr>
<td>Ancillary/Others</td>
<td>97% (95% to 99%)</td>
<td>94% (91% to 97%)</td>
<td>95% (92% to 98%)</td>
<td>97% (95% to 99%)</td>
</tr>
<tr>
<td>AHP</td>
<td>98% (97% to 99%)</td>
<td>95% (93% to 97%)</td>
<td>96% (94% to 98%)</td>
<td>96% (94% to 98%)</td>
</tr>
</tbody>
</table>
2. Introduction

Hand hygiene is considered one of the most effective measures in reducing and preventing the incidence of avoidable illness, in particular HAI. All staff within healthcare settings should be aware of this and perform hand hygiene effectively and in a timely fashion. Audit is one of a number of effective approaches, identified by the WHO, in promoting compliance with hand hygiene in healthcare settings.

Results showing compliance with hand hygiene opportunities are often reported in the published literature. For example, hand hygiene compliance data from various countries, published by the WHO, describe results ranging from 5% to 76% before interventions and 30% to 92% after interventions. Seminal work conducted in Geneva found a baseline compliance rate of 48% rising to 66% after interventions. Similarly, the introduction of a hand hygiene culture-change program in Australia reported a base-line compliance level of 20% increasing to 53%, 12 months after the introduction of interventions. An institution-wide hand hygiene programme was introduced over a three year period in America and involved wide availability of hand hygiene products in addition to monitoring of hand hygiene compliance. Throughout the hand hygiene programme, compliance increased steadily reaching 90% after the first year of the programme.

Pilot work conducted in two wards within six trusts across England between June 2003 and January 2004, as part of the ‘clean your hands’ campaign, found results ranging from 39% to 70% across the six trusts that took part. The success of the pilot campaign led to its introduction across an entire trust with individual ward compliance levels ranging from 29% to 66.

Such results tend to be based on single clinical areas, hospitals or at times groups of hospitals, and compliance rates are dependant on definitions and methods employed for audit, which do differ. The national approach to compliance monitoring being undertaken across Scotland is different from other methods reported in the literature which monitor compliance with hand hygiene at hospital or hospital grouping level.
3. Results

3.1 Audit results for Compliance with Hand Hygiene Opportunities - Scotland

Based on the data submitted by NHS boards, audit results for compliance with hand hygiene opportunities have been established for Scotland as a whole for the 15th, 16th, 17th and 18th bi-monthly audit periods.

Figure 1: Audit Results for Compliance with Hand Hygiene Opportunities - Scotland

Figure 1 indicates that national compliance with hand hygiene was sustained at 95% (94% to 96%) in this 18th bi-monthly audit period.
3.2 Audit results for Compliance with Hand Hygiene Opportunities by NHS Board

Audit results for compliance with hand hygiene opportunities have been established for each NHS board for the 15th, 16th, 17th and 18th bi-monthly audit periods.

Figure 2 indicates that compliance percentages for the 15th bi-monthly audit period ranged from 91% to 100% (mean 95%). In the 16th bi-monthly audit period they ranged from 91% to 100% (mean 95%). In the 17th bi-monthly audit period they ranged from 92% to 100% (mean 95%). In the 18th bi-monthly audit period they ranged from 92% to 100% (mean 95%).

- 7 NHS Boards measured an increase in hand hygiene compliance compared to the 17th bi-monthly audit period.
- 4 NHS Boards sustained the same level of compliance with hand hygiene as measured during the 17th bi-monthly audit period.
- 5 NHS Boards measured a decrease in hand hygiene compliance compared to the 17th bi-monthly audit period.

NHS Grampian had a statistically significant decrease in the compliance in the 18th bi-monthly audit period when compared to the 17th bi-monthly audit period.

Also see Appendix I for Table 2: Audit results for Compliance with Hand Hygiene Opportunities by NHS Board. This gives details of the numbers of opportunities observed and taken within each NHS Board.

* The NHS National Waiting Times Centre and Scottish Ambulance Service are categorised as a special boards as their composition is exceptionally different to other NHS boards.
3.3 Audit results for Compliance with Hand Hygiene Opportunities by Staff Group

Audit results for compliance with hand hygiene opportunities have been established for each of the defined staff groups for the 15th, 16th, 17th and 18th bi-monthly audit periods.

Figure 3: Audit Results for Compliance with Hand Hygiene Opportunities by Staff Group

Figure 3 indicates that Hand hygiene compliance percentages for defined staff groups in the 15th bi-monthly audit period compliance was between 88% to 98% and in the 16th bi-monthly audit period ranged from 89% to 96%. In the 17th bi-monthly audit period compliance ranged between 88% and 97%. In the 18th bi-monthly audit period audit compliance was between 89% and 97%.

Hand hygiene compliance increased among the medical staff to 89% (85% to 93%) and Ancillary/others to 97% (95% to 99%) in the 18th bi-monthly audit period. Nursing staff compliance decreased to 96% (95% to 97%) and AHP compliance stayed the same at 96% (94% to 98%) in the 18th bi-monthly audit period.

In summary:

- Nurse - Hand hygiene compliance decreased to 96% in the 18th bi-monthly audit period.
- Medical - Hand hygiene compliance increased to 89% in the 18th bi-monthly audit period.
- Ancillary/others - Hand hygiene compliance increased to 97% in the 18th bi-monthly audit period.
- AHP - Hand hygiene compliance remained the same at 96% in the 18th bi-monthly audit period.
4. Discussion

This is the 18th bi-monthly report to present hand hygiene compliance data at a national level throughout NHSScotland.

Compliance with opportunities for hand hygiene was sustained at 95% in the 18th bi-monthly audit period. The results obtained for all bi-monthly audit periods suggest that compliance with opportunities for hand hygiene in Scotland compares favourably to rates from hospitals/single clinical areas of 5% to 92% within the published literature.3,7,8,10

Hand hygiene compliance at NHS board level for the 18th bi-monthly audit period ranged from 92% to 100% (mean 95%). By presenting 95% confidence intervals around the NHS Board results, it is possible to assess the accuracy of these observed results (which are an estimate of the true overall compliance obtained through observation of a sample). Therefore, we can be 95% confident that the true compliance figure can be found within these intervals. In the 18th bi-monthly audit period, 7 NHS Boards measured an increase in the level of hand hygiene compliance compared to the 17th bi-monthly audit period although no increase in compliance was statistically significant. Furthermore, 4 NHS Boards sustained the same level of compliance with hand hygiene in the 18th bi-monthly audit period as was measured in the 17th bi-monthly audit period. Hand hygiene compliance in 5 NHS boards decreased in the 18th bi-monthly audit period compared to the 17th bi-monthly audit period. NHS Grampian had a statistically significant decrease in the compliance in the 18th bi-monthly audit period when compared to the 17th bi-monthly audit period. Although ranges of compliance results and confidence intervals are presented within the report, caution should be taken when attempting to make any comparison between NHS Boards as they can differ in their composition. The overall aim of presenting these results is to allow monitoring within NHS Boards and to provide an indication of hand hygiene compliance amongst staff. Any small differences presented that show either minimal increase or decrease in compliance percentages between NHS Boards should be interpreted with caution as these are unlikely to be statistically significant.

Hand hygiene compliance increased among the medical staff to 89% (85% to 93%) and Ancilliary/others to 97% (95% to 99%) in the 18th bi-monthly audit period. Nursing staff compliance decreased to 96% (95% to 97%) and AHP compliance stayed the same at 96% (94% to 98%) in the 18th bi-monthly audit period.

A range of studies show that compliance varies between staff groups,3,11,12 therefore, it is necessary to understand the reasons for variation in order to target interventions at relevant groups to improve compliance with hand hygiene.

WHO clearly summarises that there are many factors that influence adherence to hand hygiene compliance, including skin irritation, lack of supplies and time pressures. WHO states that sustainability of hand hygiene compliance over time is an ongoing challenge.3 Efforts continue throughout NHSScotland to ensure that both recommended initiatives such as the supply of hand hygiene solutions13 and locally identified actions to improve compliance are implemented. Other elements of the Campaign are aimed at promoting sustainable improvements in hand hygiene throughout Scotland to aid NHSScotland’s approach to zero tolerance.
5. References


### Appendix 1 - Audit Results for Compliance with Hand Hygiene Opportunities by NHS board including 95% confidence intervals

**Table 2: Audit results for Compliance with Hand Hygiene Opportunities by NHS Board including 95% confidence intervals**

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<tbody>
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<td></td>
<td>Opps*</td>
<td>Opps**</td>
<td>% (CI)</td>
<td>Opps*</td>
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<tr>
<td>Scottish Ambulance Service</td>
<td>300 288 96% (94%, 98%)</td>
<td>300 285 95% (93%, 97%)</td>
<td>300 286 95% (93%, 97%)</td>
<td>300 287 96% (94%, 98%)</td>
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<td>300 287 96% (94%, 98%)</td>
<td>300 291 97% (95%, 99%)</td>
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<td>300 275 92% (89%, 95%)</td>
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<td>300 300 100% (100%, 100%)</td>
<td>300 299 100% (99%, 101%)</td>
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<tr>
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<td>300 298 99% (98%, 100%)</td>
<td>300 295 98% (97%, 99%)</td>
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<tr>
<td>NHS Lothian</td>
<td>300 287 96% (94%, 98%)</td>
<td>300 284 95% (92%, 98%)</td>
<td>300 282 97% (95%, 99%)</td>
<td>300 287 96% (94%, 98%)</td>
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<tr>
<td>NHS Lanarkshire</td>
<td>300 285 95% (93%, 97%)</td>
<td>300 274 91% (88%, 94%)</td>
<td>300 279 93% (90%, 96%)</td>
<td>300 285 95% (93%, 97%)</td>
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<tr>
<td>NHS Highland</td>
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<td>300 279 93% (90%, 96%)</td>
<td>300 291 97% (95%, 99%)</td>
<td>300 293 98% (96%, 100%)</td>
</tr>
<tr>
<td>NHS Greater Glasgow &amp; Clyde</td>
<td>300 283 94% (91%, 97%)</td>
<td>300 285 95% (93%, 97%)</td>
<td>300 277 92% (89%, 95%)</td>
<td>300 282 94% (91%, 97%)</td>
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<tr>
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<td>300 294 99% (96%, 100%)</td>
<td>300 285 95% (93%, 97%)</td>
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<td>NHS Forth Valley</td>
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<td>300 291 97% (95%, 99%)</td>
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<td>300 293 98% (96%, 100%)</td>
<td>300 293 98% (96%, 100%)</td>
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<tr>
<td>NHS Dumfries &amp; Galloway</td>
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<td>300 287 96% (94%, 98%)</td>
<td>300 291 97% (95%, 99%)</td>
<td>300 293 98% (96%, 100%)</td>
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<td>NHS Borders</td>
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<td>300 282 94% (91%, 97%)</td>
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<td>300 284 95% (92%, 98%)</td>
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<td>National Waiting Times Centre</td>
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<td>300 289 96% (94%, 98%)</td>
<td>300 293 98% (96%, 100%)</td>
<td>300 293 98% (96%, 100%)</td>
</tr>
</tbody>
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*Opps Obs = opportunities observed  
**Opps Taken = opportunities taken